

## PlatinumNRG Rewards Card - Terms and Conditions

The PlatinumNRG Rewards Card terms & conditions are listed below. If you have any questions about the scheme or these terms & conditions please call us on **01323 723724**.

### The Scheme

1. These terms and conditions, in conjunction with the privacy policy, are applicable to the PlatinumNRG Rewards Card scheme and any participation is considered as acceptance.
2. All members of the scheme must be resident in the UK and aged 18 years or over.
3. Members are only entitled to one PlatinumNRG Rewards Card account. PlatinumNRG reserves the right to refuse, merge or close additional accounts at any time.
4. Members must register their personal details and keep PlatinumNRG informed of any changes. PlatinumNRG cannot be held responsible for any loss of points incurred as a result of out of date details. New accounts that are not used within one year or accounts with out of date details that have not been updated for one year will be removed and any points forfeited.
5. The PlatinumNRG Rewards Card, in whatever form, is not transferable, cannot be copied and can only be used by the member who is named and registered for the card.
6. The PlatinumNRG Rewards Card, is the responsibility of the Scheme member, as do any security details relating to the account. PlatinumNRG cannot be held responsible for any loss arising from the member failing to ensure the safe-keeping of these items.
7. PlatinumNRG may decline to issue, withdraw or cancel Reward Card accounts, cards, and points, in whatever form, and/or remove a member from the scheme at any time where there is reasonable belief of:
  - a. any abuse or attempted abuse of the scheme;
  - b. any breach or attempted breach of these terms and conditions and/or those relating to the optional elements of the scheme;
  - c. supplying false or misleading information.
8. PlatinumNRG Rewards Cards can only be used for purchases from Whiteline Manufacturing Ltd and any promotional partners who are advertised as part of the scheme.
9. PlatinumNRG Rewards Card accounts, cards, and points cannot be transferred, bought, sold or in any way traded. If a member leaves a qualifying company under the scheme and joins another, points are not transferable.
10. Scheme members may be able to express a preference for their statement, and where we have their consent other PlatinumNRG Rewards Card mailings, to be sent to their registered e-mail address or mobile phone number. We will endeavour to respect this preference but reserve the right to send these to the member's registered postal address without prior notification to the member. This may be necessary for business or policy reasons or where there are problems with the registered email address or mobile phone number provided by the member.
11. Members can choose to leave the scheme at any time. By leaving the scheme members forfeit the right to any points already accrued.
12. Members who do not collect any points for one year will be removed from the scheme and will need to reapply for new membership should they wish to re-join.

13. PlatinumNRG reserve the right to close the scheme at their discretion, members will be given two months' notice of the scheme closure date, where after points cannot be claimed. After the closure date, the website will remain open for one month for members to exchange points for goods.

## Points

14. Members will be required to quote their PlatinumNRG Rewards Card number to collect points to their account on purchases made.
15. Where points can be collected with scheme partners further terms and conditions may apply.
16. PlatinumNRG is entitled to remove points at any time if products are returned for any reason and a full or partial refund of the purchase price is given.
17. Points awarded at the time of the transaction already issued may be removed or cancelled if PlatinumNRG determines that the points were collected in breach of these terms and conditions or were awarded in error. For the avoidance of doubt, any advice or actions of our staff that is contrary to these terms and conditions will not have the effect of changing these terms and conditions.
18. Points have no value until converted into selected products or vouchers. PlatinumNRG is under no obligation to award Rewards Card points for any reason outside of qualifying transactions.
19. When goods are claimed, they will be dispatched to your registered home address.

## General

20. The promoter of the PlatinumNRG Rewards Card and scheme is Whiteline Manufacturing Limited, 26-36 Hawthorn Road, Eastbourne, East Sussex, BN23 6QA
21. These terms and conditions replace all previous versions, are correct as of December 2013 and shall be governed by and construed in accordance with the laws of England, and any disputes will be decided only by the English courts. Whiteline reserves the right to change these, at any time, on reasonable notice for legal, regulatory, business or policy reasons. Members who continue to participate in the scheme following such a change will be considered to have accepted the updated terms and conditions.
22. A person who is not a party to these terms and conditions shall have no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of these terms and conditions, but this shall not affect any right or remedy of a third party which exists or is available apart from that Act.
23. Personal details provided via the PlatinumNRG website or other means will only be used in accordance with our privacy policy. By providing your personal details to us you are consenting to its use in accordance with our privacy policy.
24. The goods advertised that can be claimed with points are subject to availability, if the product you have claimed is not available due to manufacturer or supplier changes, the nearest alternative will be offered. As a result of manufacturer or supplier changes goods offered may alter to reflect availability.