

CUSTOMER DETAILS

Company Name

This is so we can ensure your invoices have your correct business name on them

Contact Name

It's good to meet you, who are you and what is your role?

Are there any other contacts within your business that we may need to know about? If so, what is their role?

Company Details

This is so we can post your invoices for your projects and for staying in touch.

Business Type

Limited Company Partnership Sole Trader Other Company registration no.

VAT registration no.

What does your business do?

ie Window Fitting, General Building?

Contact Details

This is how we can stay in touch!

Office telephone

Mobile phone

eMail address

Other contact details

How did you hear about TeamFrames?

Info pack Telephone Passing-by eMail Website Recommendation

Our Staff Bacon sandwich event Other (please specify)

Your local TeamFrames branch?

Aylesford Brighton Eastbourne Hastings Orpington Tunbridge Wells

I confirm and accept the Terms and Conditions of sale on the reverse

Name Signature Date

TEAMFRAMES LTD

TERMS & CONDITIONS OF SALE

- 1. 'BUYER' means the person who accepts a quotation of the Seller for the sale of the Goods or whose order for the Goods is accepted by the Seller in accordance with these Conditions.
- 2. 'CONTRACT' means the contract for the purchase and sale of the Goods. 'GOODS' means the goods (including any instalment for the goods or any parts for them) or work or services performed by the Seller which the Seller is to supply in accordance with these Conditions.
- 3. 'SELLER' means TEAMFRAMES LIMITED whose registered office is at 26-36 Hawthorn Road, Eastbourne, East Sussex BN23 6QA (Company number 4601529).
- 4. The Seller shall sell and the Buyer shall purchase the Goods in accordance with these Conditions, and all other terms and conditions, including any terms and conditions of the Buyer subject to which any Quotation is accepted or purported to be accepted, or any Request for a Quotation is made, are specifically excluded.
- 5. The Seller's employees or agents are not authorised to make any representations concerning the Goods unless confirmed by the Seller in Writing. In entering into the Contract the Buyer acknowledges that it does not rely on any such representations which are not so confirmed.
- 6. Any advice or recommendation given by the Seller or its employees or agents to the Buyer or its employees or agents as to the storage, application, installation or use of the Goods which is not confirmed in Writing by the Seller is followed or acted upon entirely at the Buyer's own risk, and accordingly the Seller shall not be liable for any such advice or recommendation which is not so confirmed.
- 7. No Contract may be cancelled by the Buyer except with the agreement in writing of the Seller and on terms that the Buyer shall indemnify the Seller in full against all loss (including loss of profit), costs (including the cost of all labour and materials used), damages, charges and expenses incurred by the Seller as a result of cancellation.
- 8. The Price is exclusive of any applicable value added tax, which the Buyer shall be additionally liable to pay to the Seller.
- 9. Subject to any special terms agreed in Writing between the Buyer and the Seller, the Seller shall be entitled to invoice the Buyer for the Price of the Goods on or at any time after the Contract is entered into.
- 10. Any dates quoted for the delivery of the Goods are approximate only and the Seller shall not be liable for any delay in delivery of the Goods however caused. Although the Seller will use all reasonable endeavours to deliver the Goods in accordance with the dates quoted for delivery, time for delivery shall not be of the essence of the Contract unless previously agreed by the Seller in Writing, and the Seller shall in no circumstances have any liability to the Buyer for any delay in delivery caused by whatever reason. The Goods may be delivered by the Seller in advance of the quoted delivery date upon giving reasonable notice to the Buyer.
- 11. All glass within the Goods shall be of good quality but as glass manufacturers will not warrant against minor imperfections the Seller shall not be liable for any such minor imperfections;
- 12. The Buyer shall be responsible for ensuring that the Goods ordered by it comply with all safety and other regulations which may apply in respect of the installation and use of the Goods and that the Goods are fit and suitable for their intended purpose;
- 13. Measurements plus or minus 3mm. manufacturing tolerance are taken as overall sizes and no allowance will be made for filing;
- 14. Any claim by the Buyer which is based on any defect in the quality or condition of the Goods or their failure to correspond with the specification shall be notified to the Seller within 3 days from the date of delivery or (where the defect or failure was not apparent on reasonable inspection) within a reasonable time after discovery of the defect or failure. If the Buyer does not notify the Seller accordingly, the Buyer shall not be entitled to reject the Goods and the Seller shall have no liability for such defect or failure, and the Buyer shall be bound to pay the Price as if the Goods had been delivered in accordance with the Contract.
- 15. The Seller shall have no liability for shortages or errors unless they are reported to the Seller in writing within 3 days of delivery and in any event no such liability shall arise after the Buyer has signed a delivery acceptance note.
- 16. Where any valid claim in respect of any of the Goods which is based on any defect in the quality or condition of the Goods or their failure to correspond with the specification is notified to the Seller in accordance with these Conditions, the Seller shall be entitled to replace the Goods (or the part in question) free of charge or, at the Seller's sole discretion, refund to the Buyer the Price of the Goods (or a proportionate part of the Price), but the Seller shall have no further liability to the Buyer.
- 17. The Seller will not provide replacements for any Goods until it has determined they are defective or fail to meet their specification and are covered by the terms of this Guarantee. If the Buyer requires replacements prior to this confirmation, the Seller will endeavour to supply them but the Seller will invoice the Buyer for such replacement Goo ds.
- 18. The Seller will then issue a credit note to the Buyer if it determines that the Goods are defective or fail to meet their specification and are covered by this Guarantee. No waiver by the Seller of any breach of the Contract by the Buyer shall be considered as a waiver of any subsequent breach of the same or any other provision.
- 19. The Contract shall be governed by the laws of England, and the Buyer agrees to submit to the non-exclusive jurisdiction of the English courts.